

7780 Office Plaza Drive S. Suite 184 West Des Moines, IA 50266 Phone: 515.223.0159 Fax: 515.223.5429 www.kiesling.com

Received & Inspected

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June 25, 2015

JUN 29 2015

FCC Mail Room

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

WC Docket No. 14-58

2015 ETC Annual Report of Palmer Mutual Telephone Company, Study Area Code 351270

**REDACTED - FOR PUBLIC INSPECTION** 

Request for Confidentiality

Dear Ms. Dortch:

Re:

On behalf of Palmer Mutual Telephone Company, Kiesling Associates LLP files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules. Palmer Mutual Telephone Company seeks confidential treatment under Protective Order for Section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, an attached letter requests confidential treatment under Sections 0.457 and 0.459 of the initial Section 54.202(a) Five-Year Service Quality Improvement Plan as required by Section 54.313(a)(1).

Please direct any questions about this filing to the undersigned at 515-223-0159 or cclauson@kiesling.com.

Sincerely,

KIESLING ASSOCIATES LLP

Cheuf a. Clauson

Cheryl A. Clauson, CPA Partner

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>&</sup>lt;sup>3</sup>47C.F.R. §§ 0.457, 0.459, 54.313(a)(1).



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Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re:

WC Docket 14-58

2015 ETC Annual Report of Palmer Mutual Telephone Company, Study Area Code 351270

Dear Ms. Dortch:

On behalf of Palmer Mutual Telephone Company (the "Company"), Kiesling Associates LLP hereby requests withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement, pursuant to Sections 0.457 and 0.459 of the Commission's rules,\(^1\). The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).\(^2\)

- 1. The information for which the Company is seeking confidential treatment is the attachment at Line 112 of the Company's annual reporting information in FCC Form 481, pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
- 2. Pursuant to Section 54.313(a)(1), Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2015 Report.<sup>4</sup>
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan, as provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.
- 4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>4 47</sup> C.F.R. §§ 54.313(a)(1).

In its March 5, 2013 Order, the FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." The Company is a rate-of-return carrier filing its five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to existing and potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.
- 7. Previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- Not applicable.

<sup>&</sup>lt;sup>5</sup> See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para. 9 citing Section 54.202(a) (1) (ii).

Based on the preceding, Kiesling respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned at 515-223-0159 or cclauson@kiesling.com with questions regarding this request.

Sincerely,

KIESLING ASSOCIATES LLP

Cheryl A. Clauson, CPA

Partner

	REDACTED	- FUR PUBLIC	INSPECTION	
FCC For	m 481 - Carrier Annual Reporting Data Collection Form	And the second s	PCC Form 451 DMS Control Ma. 904 July 2013	Page 1
<010>	Study Area Code	351270		Beatland & Januarian
<015>	Study Area Name	PALMER MUTUAL TEL CO	)	Received & inspected
<020>	Program Year	2016		
<030>	Contact Name: Person USAC should contact with questions about this data	Steve Trimble	and the second	JUN 2 9 2015
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7123592411 ext.		FCC Mail Room
<039>	Contact Email Address: Email of the person identified in data line <030>	trimble@palmerone.co	on.	
ANNUA	L REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	111111
<200>	Outage Reporting (voice)		(complete attached worksheet)	V V
<210>	✓ < check box if no	outages to report		V (111111)
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)			
			(attach descriptive	document)
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)			
			(attach descriptive	document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			
<420>	Mobile 0.0			<u> </u>
	Number of Complaints per 1,000 customers (broads	pand)		1
<440>	Fixed 0.0			
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection Ri	ules Compliance	(check to indicate certification)	
<500>	351270ia510.pdf		(check to malcote certification)	
<510>	1		(attached descriptive document)	
<600>	Functionality in Emergency Situations		(chack to indicate coeffication)	
10002	351270ia610.pdf		(check to indicate certification)	
			(attached descriptive document)	/ /
532223			ottomed descriptive documenty	<u> </u>
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
	Operating Companies and Affiliates		(complete attached worksheet)	
	Tribal Land Offerings (Y/N)?		es, complete attached worksheet)	<u> </u>
<1000>	Voice Services Rate Comparability Certification	<u>Ye</u>	5	
	351270ia1010.pdf			
<1010>			(attach descriptive document)	V (11111)
<1100>	Certify whether terrestrial backhaul options exis	st (Yes or O	(if not, check to indicate certification)	1 681112
<1110>			(complete attached worksheet)	11111
	Terms and Condition for Lifeline Customers		(complete attached worksheet)	111111
	Price Cap Carriers, Proceed to Price Cap Additional (	Documentation Worksh	The second secon	
	Including Rate-of-Return Carriers affiliated with Pri	and a reserve to the second second second second		Charles and the Charles and th
<2000>	,		(check to indicate certification)	
<2005>	Barriga Tur <b>a</b> ng system ni ang kanangan kanangan na ang kanangan kanangan kanangan kanangan kanangan kanangan ka		(complete attached worksheet)	1. 1. 1. 1. 1. 1. 1.
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Worksl	heet (check to indicate certification)	

(complete attached worksheet)

<3005>

2600024000000000000	ervice Quality Improvement Reporting Illection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351270	
<015>	Study Area Name	PALMER MUTUAL TEL CO	
<020>	Program Year	2016	The second section of the second of the second section of the second section of the second second section sect
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimble@palmerone.com	
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5	(yes / no ) O O	31 31 B 32
<111>	year plan" filed with the FCC?	(yes/no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concept which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a	
<113>	Please select the appropriate responses below (Yes, No, Not Applicable) to conthat the attached document(s), on line 112, contains a progress report on its fit year service quality improvement plan pursuant to \$54.202(a). The information shall Maps detailing progress towards meeting plan targets	be Yes	Name of Attached Document
<114>	Report how much universal service (USF) support was received	Yes	
<115>	How much (USF) was used to improve service quality and how support was used to imp	rove service Yes	
<116>	How much (LISE) was used to improve service coverage and how support was used to im-	nnrove service Yes	
<117> <118>	How much (USF) was used to improve service capacity and how support was used to improvement targets not met in the prior calendar year.	Prove service Yes Not Applicable	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819

<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimble@palmerone.com

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
									-3254		
					-			+			
								+			
							-				
								-			
								-		-	
							0.1				

Data Col	ce Offerings including Voice Rate Data tection Form	FCC Form 481 OMB Control No. 3860-0986/OMB Control No. 3860-0819 July 2013
<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimble@palmerone.com
<701> <702>	Residential Local Service Charge Effective Date  1/1/2015 Single State-wide Residential Local Service Charge	

<a1></a1>	<92>	<a3></a3>	   <		cb3> ****	de d		(C) (C)
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
		-					- 15 W	
							-	
				See a	tached worksheet			
		1						
			11-25-					

500 E C C C C C C C C C C C C C C C C C C	adband Price Offerings ection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimbleSpalmerone.com

<711>	caly 2	(a) (a)	        	sb2×	sc.	edi	<d2></d2>	4835 m	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
								0 = X = R	
				- See attac	had				
				worksheet -	190				
				7.					

	erating Companies	November of the second of the second of the second of	FCC Form 481				
Data Col	ection Form	學是在學術學的學術學	OMB Control No. 3050-0985/OMB Control No. 3060-0819 July 2013				
<010>	Study Area Code		351270				
<015>	Study Area Name		PALMER MUTUAL TEL CO				
<020>	Program Year		2016				
<030>	Contact Name - Person	USAC should contact regarding this data	Steve Trimble				
<035>	Contact Telephone Nur	nber - Number of person identified in data line <030>	7123592411 ext.				
<039>	Contact Email Address	- Email Address of person identified in data line <030>	trimble@palmerone.com				
<810>	Reporting Carrier	Palmer Mutual Telephone Company					
<811>	Holding Company	Palmer Mutual Telephone Company					
<812>	Operating Company	Palmer Mutual Telephone Company					

<a2></a2>	4a3>
SAC	Doing Business As Company or Brand Designation
attached worksneet	
	13000 1 F189-F
	2227-2

ALIX DAYS CHILDRY	oal Lands Reporting ection Form	FCC Form 481  OMB Control No. 3060-0985/QMB Control No. 3060-0819  July 2013
	th galacteries as a superior section of the section of	Ally 2015
<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimble@palmerone.com
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
16 concer	sampanu carias Tsibal lands, plants salest /Ves No. NA\ for each there	
	company serves Tribal lands, please select (Yes,No, NA) for each these	
boxes	and the status described as the attached described (a) and line 020	Select
	rm the status described on the attached document(s), on line 920,	es or No or
demons	strates coordination with the Tribal government oursuant to	ot
<921> <922>	Needs assessment and deployment planning with a focus on Tribal Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

The second second second	lo Terrestrial Backhaul Reporting Hection Form	FCC Form 481 OM8 Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimbleSpalmerone.com
	Please confirm whether terrestrial backhaul options exist within the supported area	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 25 kbps	2013

Lifeline -	rms and Condition for Lifeline Customers ection Form		AND	PCC Form 481 OMB Control No. 3060-0986/CIMB Control No. 3060-0819 July 2013
<010>	Study Area Code		351270	
<015>	Study Area Name		PALMER MUTUAL TEL CO	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		Steve Trimble	
<035>	Contact Telephone Number - Number of person identified in data line <0	<030>	7123592411 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <	<030>	trimble@palmerone.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	35	1270ia1210.pdf	
<1220>	Link to Public Website	ПР		Name of Attached Document
	,	33 <del></del>		
"Please c	heck these boxes below to confirm that the attached document(s), on line			
1210,				
or the we	ebsite listed, on line 1220, contains the required information pursuant to			
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	✓		
<1223>	Additional charges for toll calls, and rates for each such plan.	1		

Tresta Comme		
	ce Cap Carrier Additional Documentation	FCC Form 481
Data Coll	action Form	OMB Control No. 3050-0986/OMB Control No. 3050-0989
including	Rate-of-Resum Corriers offiliated with Price Cup Local Exchange Carriers	July 2013
	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 Ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimblespalmerone.com
ALSO DE AL		
Colort the	annuminto secondo belou (Ver No Not Applicable) to coto compliance as	s a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, as
		mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)i}	
<2011a>		
1201102	310 Test Certification (47 CFR & 34.315(0)(1)(1)	
<2011b	Attachment (47 CFR § 54.313(b)	
		1
		Name of Attached Document(s) Listing Required
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	}
<2012>	: [2] 전 (2) TO (2) TO (2) TO (3)	
<2013>		
<2014>		
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	사용 사용 사용 경기 등 경기 등 기계 등 경기 등 기계 등 기계 등 기계 등 기계 등	
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification	
<2018>		
<2019>	Stil year broaddand Service Certification	
<2020>	mem riogress oci memori	
12020	Please check the box to confirm that the attached document(s), on purcuant to 6.54.313 (e)(3)(ii), as a regiment of CAF Phase II support	line contains the required
	addresses of community anchor institutions to which hepan providing	
	preceding calendar	
	11 TABLES AND ULT TABLES AND ULTUS.	
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document(s) Listing Required

fatonoù a-	ise of Beauty Cartier Auditional Documentation	and the second s	
383	ection Forms		FCC+orra 481  OMB Control No. 8060-0985/OMB Control No. 3060-0819
CALE COI	ereculturater		July 2013
		and the second of the second o	Charles and the second
<010>	Study Area Code	351270	
<015>	Study Area Name	PALMER MUTUAL TEL CO	
<020>	Program Year	2016	1-6 (0.0) (0.0) (0.0)
<030>	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Steve Trimble 7123592411 ext.	- <del> </del>
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimble@palmerone.com	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuar		
	CFR § 54.313(f)(2). I further certify that the	e information reported on this form and in the documents attac	hed below is accurate.
		351270ia3010.pdf	
(3010)	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))		
		Name of Attached Document Listing Required Inform	ation
	Di	2010	(2000)
(2011)	Please check this box to confirm that the attached document(s) on li § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and a providing access to broadhand service in the preceding calendar vea- bedan	ddresses of community anchor institutions to which	
	bedail	351270ia3012.pdf	
		What	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))		
		Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier [47 CFR § 54.313(f)(2)] If yes, does your company file the RUS annual report	(Yes/No) (Yes/No)	₹}4
(3014)	in fest, does four company the trie too annual report	,, 10	
	check these boxes to confirm that the attached document(s), on line	3017, contains the required information pursuant to § 54	.313(f)(2) compliance
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		Щ.
(3016)	Document(s) for Balance Sheet. Income Statement and Statement of	Cook	
	Documents) for balance sheet, income statement and statement of	Casil	
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1	
	report and all required documentation	1	
		Name of Attached Document Listing Required Information	20
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fr		
(3013)	cities a copy of their addited infancial statement, of (2) a maintain report in a n	ormat comparable to KUS Operating Report for Telecommunicatio	us ( V
(3020)	Document(s) for Balance Sheet. Income Statement and Statement	of Cash	
(3021)			
	Management letter and audit opinion issued by the independent certified If the response is no on line 3018, please check the boxes below	d budic accountant that benomed the combany's	<del></del>
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),		
	contains:		
(3022)	Copy of their financial statement which has been subject to review by an		
	independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
	Borrowers.		
(3023)	Underlying information subjected to a review by an independent certified		
	public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement	f Cash 351270ia3026.pdf	
	7		
(3026)	Attach the worksheet listing required information		
			-
	L		
		Name of Attached Document Listing Required Information	

LINES 3027-3034

**LINES REDACTED IN ENTIRETY** 

\$1000000000000000000000000000000000000	tion - Réporting Carrier ection Form	FCCForm 481 OMB Control No. 3060-0935/OMB Control No. 3060-0819 key 2013
<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimble@palmerone.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

	onsibilities include ensuring the accuracy of the annual reporting requirements for universal service support
recipients; and, to the best of my knowledge, the information	n reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

Data Coll	ion - Agens / Carrier ection Form	FCC Form 481 OMB Control No. 3060-9986/OM8 Coetrol No. 3060-9819 July 2013
<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimble@palmerone.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)   Kiesling Associates LLP	is authorized to submit the information reported on behalf of the reporting carrier.
	ities include ensuring the accuracy of the annual data reporting requirements provided to the authorized
agent; and, to the best of my knowledge, the reports and data provide	d to the authorized agent is accurate.
Name of Authorized Agent: Kiesling Associates LLP	
Name of Reporting Carrier: PALMER MUTUAL TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/17/2015
Printed name of Authorized Officer: Andy Peterson	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 7123592411 ext.	
Study Area Code of Reporting Carrier: 351270	Filing Due Date for this form: 07/01/2015

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for C	CAF or LI Recipients on Behalf of Reporting Carrier
as agent for the reporting carrier, certify that I am authorized to submit the annual reports for univers, as agent for the reported herein based on data provided by the reporting carrier; and, to the best of my knowle	있는 함께 있는 사람들은 사람들 바다 가장 아이들은 바라를 가입니다. 그리고 있는 사람들은 사람들은 사람들은 사람들은 사람들은 사람들은 사람들은 사람들은
lame of Reporting Carrier: PALMER MUTUAL TEL CO	rieuge, die miorination reporteu nerem is accurate.
lame of Authorized Agent or Employee of Agent: Kiesling Associates LLP	
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/17/2015
rinted name of Authorized Agent or Employee of Agent: Cheryl Clauson	
itle or position of Authorized Agent or Employee of Agent Regulatory Consultant	
elephone number of Authorized Agent or Employee of Agent: 5152230159 ext.	
tudy Area Code of Reporting Carrier: 351270 Filing Due Date for this fo	form: 07/01/2015

Attachments

**ATTACHMENT - LINE 112** 

ATTACHMENT REDACTED IN ENTIRETY

# FCC Form 481, Line 510: Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Iowa Administrative Code §199-22.6 requires an ETC to certify in its annual report that it is complying with applicable service quality standards and consumer protection rules. The ETC will measure its service connection, held order, and service interruption performance monthly according to this section. Palmer Mutual Telephone Company certifies that it has complied with these requirements and will continue to comply with these requirements.

# FCC Form 481, Line 610: Certification Regarding Ability to Function in Emergency Situations

Iowa Administrative Code §199-22.6(5) requires an ETC to certify in its annual report that it is complying with provisions to meet emergencies including but not limited to the provision of emergency power. Each central office shall contain a minimum of two hours of battery reserve and for offices without permanently installed emergency power facilities, there shall be access to a mobile power unit with enough capacity to carry the load which can be delivered on reasonably short notice and readily connected. Palmer Mutual Telephone Company certifies that it has complied with these requirements and will continue to comply with these requirements.

	ce Offerings including Voice Bate Data Section Form	FEC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trimble@palmerone.com
<701> <702>	Residential Local Service Charge Effective Date  1/1/2015 Single State-wide Residential Local Service Charge	

<703>

<al> <a>L</a></al>	<a2></a2>	<a3x< th=""><th>        </th><th><b2></b2></th><th> <b3></b3></th><th>(* <b4></b4></th><th>A LA COSS TO THE</th><th>16 6 CO 18 19 1</th></a3x<>	        	<b2></b2>	 <b3></b3>	(* <b4></b4>	A LA COSS TO THE	16 6 CO 18 19 1
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
IA	Palmer	30.1	FR	18.0	0.0	0.0	0.0	18.0
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							27.5- 70.0	

EXCESSES TO THE RESIDENCE OF THE PARTY OF TH	adband Price Offerings lection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0919  July 2013
<010>	Study Area Code	351270
<015>	Study Area Name	PALMER MUTUAL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Number - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tvimbledna marona com

cals	<325	-cb12	d2>	<c> &lt;01×</c>	<d2)< th=""><th><d3></d3></th><th>192 - 40</th><th>SOLVE TO THE STATE OF THE STATE</th></d2)<>	<d3></d3>	192 - 40	SOLVE TO THE STATE OF THE STATE
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
IA	Palmer	27.95	0.0	27.95	1.0	0.768	999999	Other, No limit
IA	Palmer	44.95	0.0	44.95	10.0	1.0	999999	Other, No limit
IA	Palmer	79.95	0.0	79.95	20.0	5.0	999999	Other, No limit
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							-	
		-						

(800) Op	erating Companies	Colombia	FCC Form 481
Data Col	ection Form		QMB Control No. 3060-0986/DMB Control No. 3060-0819
	The second second second second		July 2013
<010>	Study Area Code		351270
<015>	Study Area Name	30-11 <b>M</b> -410	PALMER MUTUAL TEL CO
<020>	Program Year		2016
<030>	Contact Name - Person L	ISAC should contact regarding this data	Steve Trimble
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	7123592411 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	trimble@palmerone.com
<810>	Reporting Carrier	Palmer Mutual Telephone Company	
<811>	Holding Company	Palmer Mutual Telephone Company	
<812>	Operating Company	Palmer Mutual Telephone Company	

was care with the same of the	caZb	Ka3> ***
Affiliates	SAC	Doing Business As Company or Brand Designation
Palmer Long Distance		**************************************
Skylink LC	359113	
Northern Iowa Communications Partners LLC		
The street of th		
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1992-1991		
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# FCC Form 481, Line 1010: Voice Services Rate Comparability

As of January 1, 2015, the ETC's pricing of fixed voice service (reported on line 703 of this filing) is below the current national average urban rate for voice service (\$47.48), as published annually by the Wireline Competition Bureau.

### FCC Form 481, Line 1210: Terms and Condition for Lifeline Customers

### Lifeline Telephone Assistance Program

Financial assistance through the Lifeline program is available to help eligible lowans afford and maintain basic telephone service. Lifeline participation enables Iowans to stay connected to jobs, family, community resources, and government and emergency services. Lifeline is a federal government program that assists qualified Iowans by providing a monthly credit of \$9.25 on the local telephone bill.

The Lifeline program has recently been streamlined by the Federal Communications Commission. Lifeline benefits are now limited to one wire line or wireless phone per qualified household. Households currently receiving more than one Lifeline service must select a single Lifeline service provider and de-enroll from the program with any other provider(s).

Households eligible for or already receiving Medicaid, the Supplemental Nutrition Assistance Program, Supplemental Security Income Program, Federal Public Housing Assistance Program, Low-Income Home Energy Assistance Program, Temporary Assistance to Needy Families Program, or the National School Lunch Program may qualify. Consumers may also qualify based on their level of income. For more information, please see the Board's 2014 Lifeline Week news release.

A Lifeline <u>application form</u> is available from your local telephone service provider, the Iowa Utilities Board, or most <u>Community Action Agencies</u> in the state. To apply, simply complete the application form and then return it to your chosen participating provider. Additionally, residents of Tribal lands who are eligible for Lifeline, should check with their local telecommunications provider to inquire about additional benefits, including potential Link-Up telephone-installation benefits.

Re-certification forms are sent to all Lifeline subscribers each year. In order to continue receiving Lifeline assistance, these forms must be completed and returned to the subscriber's local telecommunications provider within 30 days. If the re-certification form is not returned, the telecommunications provider will discontinue the subscriber's Lifeline assistance.

Information about the <u>number of customers receiving Lifeline assistance</u> is reported by each Iowa telephone company. For more information, call the Iowa Utilities Board toll free at 1.877.565.4450, or visit www.fcc.gov/lifeline or www.usac.org.

Number of local minutes provided: Unlimited local calling

Equal access toll calls are available and are billed at carriers' standard rates for Lifeline subscribers.

5			REDACTED - FOR PU				
Palmer Mutual Telephone Company			SERVICES CATA	_ Revised	Sheet No		
Filed with	Boa	rd	SERVICE CHARG	GES			
A. LIFE	LINE	ASSISTANCE					
1.	The Federal Lifeline Assistance Program is a plan which assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence. Qualified applicants shall have their monthly local exchange service rate reduced by the federal support amount defined in 47 CFR 54.403.						
2.	Eligibility Requirements  To be eligible for assistance, an applicant must provide documentation showing the applicant (1) meets income-based criterion currently defined as at or below 135 percent of the Federal Poverty Guidelines, OR (2) participates in at least one of the following programs as defined by 47 CFR 54.409:						
	<ul> <li>a. Medicaid (e.g. Title XIX/Medical, state supplemental assistance)</li> <li>b. Supplemental Nutrition Assistance Program (SNAP)</li> <li>c. Supplemental Security Income (SSI)</li> <li>d. Federal public housing assistance</li> <li>e. Low-Income Home Energy Assistance Program (LHEAP)</li> <li>f. Temporary Assistance for Needy Families Program (TANF)</li> <li>g. National School Lunch Program</li> </ul>						
	The Lifeline customer is responsible for notifying the Company if the customer ceases to participate in any of the public assistance programs listed above.						
	A Lifeline customer may only receive assistance from one wireline or one wireless telephone provider per household.						
3.	Application for Assistance An applicant shall request telephone assistance through completion of a certification form provided by the Company as governed by 47 CFR 54.410.						
4.	<ul> <li>Rates</li> <li>a. The Lifeline customer will receive a monthly credit toward their local exchange service rate. The total monthly credit identified in 47 CFR 54.403 shall be used to reduce the Lifeline customer's rate.</li> </ul>						
	b. Toll blocking shall be included with this service offering without charge. No service deposit would be required if applicant voluntarily elects toll blocking with the initiation of Lifeline Service.						
ISSUED:		July 12, 2013 Date	EFFECTI	IVE: <u>Au</u>	gust 13, 2013 Date		

Manager Title

Steve Trimble

Name

Palmer, Iowa 50571 Address

# Line 3010 Progress Report on 5 Year Plan - Milestone Certification

The Company certifies that it is progressing to provide upon a reasonable request, broadband services at actual speeds of 4Mbps downstream/1Mbps upstream, with latency suitable for real-time applications including VoIP and usage capacity that is reasonably comparable to reasonably comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time.

Palmer Mutual Telephone Company	351270 Iowa		
		<b>Date Broadband</b>	
Anchor Institution Name	Address	Service Began	
Palmer Library	520 Hansen Ave		
2			
3			
4			
5			
6			
7	0.000 0.000 0.000		
8	M1000 Television 10		
9			
10			

**ATTACHMENT - LINE 3026** 

ATTACHMENT REDACTED IN ENTIRETY